

# Terms and conditions

It is important that you read and understand the information below BEFORE booking.

## General

1. The courts are for tennis/padel/pickleball use only unless other activities are specifically approved by Kilmarnock Tennis Club. Bikes, scooters, footwear with spikes or studs and dogs (except for guide dogs) are all strictly prohibited on the courts.
2. Court bookings are for personal use only and should not be used for commercial or business purposes or for the benefit of any third party, unless agreed in advance by Kilmarnock Tennis Club.
3. Smoking and vaping are not permitted
4. Appropriate attire should be worn on court and shirts must always be worn. Players are required to wear safe, non-marking footwear when on court.
5. Please report any damage or concerns regarding the courts to [KTCbookingHP@gmail.com](mailto:KTCbookingHP@gmail.com).
6. Players should comply with the principles of Respect and Fair Play, both on and off the court, and are asked to apply common sense in looking out for themselves and other players.
7. No music should be played.
8. Please ensure the gate is closed securely behind you as you leave.
9. Kilmarnock Tennis Club does not accept responsibility for any loss, damage or injuries to persons participating in any activity in or on the facilities.
10. We reserve the right to amend these terms and conditions at time, publishing the latest version on ClubSpark.
11. For safety reasons, no more than four players should play on any one court.
12. Court usage is at individuals' personal risk.

## Court booking

1. Court bookings can be made online up to seven days in advance.
2. If you paid for your activity at the time of booking you will be able to request a refund up to 24hrs prior to the booking start time. This should be done through your ClubSpark account. Please only book an activity if you are confident you can attend. Whilst in the past we made every effort to move bookings, this facility is not available through your ClubSpark account.
3. When asked, players should be able to show or quote the booking reference provided in the confirmation email.
4. If someone is playing on the court at your scheduled time, use your booking confirmation email as proof of booking.
5. Players are requested to arrive 5 minutes prior to the start of their booking. A pin code will be provided in the booking confirmation email. Please vacate the court

immediately if another person has booked the following time slot.